

FAMILY HOUSE

Pittsburgh's preferred lodging provider for patients and families since 1983.



AMENITIES

Unlike a hotel, Family House offers:

- Transportation to select hospitals
- Guest activities and tickets to local events
- Therapy dog visits and support from trained staff
- Daily Healthy Breakfast Program
- Pantry items and occasional meals prepared by volunteers
- Weekly Uber trips to Target and a local grocery store
- Quiet lounges on each floor

Guests also have access to:

- Private guest rooms with private bathrooms
- Bed and bath linens with on-site laundry
- Cable television and wireless internet
- A library, board games, fitness room, and a piano
- Indoor botanical conservatory and outdoor space with grill and fire pit
- Starbucks® located on ground floor

Ask about financial support through our **Family Assistance Program**.

ROOM TYPES & RATES

Family House is a 501(c)(3) **nonprofit** organization, not a hotel. Our rooms are not subject to:

- Sales tax or hidden fees
- Mandatory deposits
- Inflated costs on busy weeks

See our list of room types below. For our current rates, visit familyhouse.org or call 412-647-7777.

Double Occupancy

(two twins or one king bed)

Quad Occupancy

(two queen beds)

Quad + DSB

(two queens and a double sofa bed)

Kitchenette

(two twin beds)

Apartment

(Full kitchen, one king bed + DSB)

FREQUENTLY ASKED QUESTIONS (FAQ)

Who can stay at Family House?

A person of any age, whether patient, caregiver, healthcare professional, or clinical trial participant can stay at Family House. Guests under 18 must be accompanied by an adult, and all patients must bring a caregiver.

How long can we stay?

Provided your visit is medically related and/or the Pittsburgh-based physician in charge of your care requires that you stay, you are welcome to remain at Family House as long as your care necessitates.

How many locations are there?

Family House has one location on Liberty Avenue.

What is your cancellation policy?

All reservations must be cancelled by 4:00 p.m. on the day of expected check-in, otherwise the credit card on file will be charged.

What guest activities do you offer?

Examples of current and previous activities include: yoga, holiday parties, cookouts, hair and nail salon pop-ups, ice cream socials, walking tours of Shadyside, and more.

For a more extensive FAQ list, visit familyhouse.org/faq.

WE HOPE TO SEE YOU AT OUR HOUSE SOON!



5308 Liberty Avenue Pittsburgh, PA 15224 | **412-647-7777** | familyhouse.org