



FAMILY HOUSE

Your Guide to Family Assistance (FA)

1. Patients must contact a licensed medical professional to receive the FA application, which they will fill out together.
2. List the patient's income. Don't forget Medicaid if applicable.
3. The medical professional emails or faxes the application to Family House.
4. The medical professional that submitted the application will be notified if the request is approved or denied and will inform the applicant of the decision.

Frequently Asked Questions

What if the patient is out of work?

When an application lists no income, we infer that the guest won't be able to pay for their stay and the application is denied.

"Income" in this case refers to any form of consistent support.

What counts as income?

- Social Security
- Food stamps - list a dollar amount
- Child support
- Public assistance
- Assistance from relatives
- etc.

Income and family size determine the amount of assistance granted. Applying for FA does not guarantee an approved application.

Don't Forget

-  Guests will need to reapply for FA every six months.
-  Assistance is not retroactive (cannot be applied to previous nights or stays).
-  Applications received after 3 PM will be reviewed the following business day.
-  If a guest does not qualify for assistance but remains at Family House for 30 consecutive days, the guest may ask to reapply for FA.

Questions? Email housing@familyhouse.org

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