



Your Guide to Pets at Family House

For the health and safety of our guests, Family House cannot accommodate pets that are not service animals. According to the Americans with Disabilities Act, service animals are **dogs** of any breed or size that are **trained to perform a task directly related to a person's disability**.

When a guest brings a dog, we will ask:

- Is the dog a service animal required because of a disability?
- What work or task has the dog been trained to perform?

We can request that the animal be removed if:

- The dog is not housebroken.
- The dog is out of control, and the person cannot get the dog under control.

Note: Emotional support animals are not recognized by the ADA and cannot be accommodated at Family House. For more information, visit: <https://www.ada.gov/topics/service-animals/>