



# Updates from Family House

*Pittsburgh's "home away from home" for patients and families*



## Happy New Year!

Our last big event of 2025 was the dinner served by our staff and members of their families on Christmas day. We're here for our guests 365 days each year and look forward to doing the same in 2026!

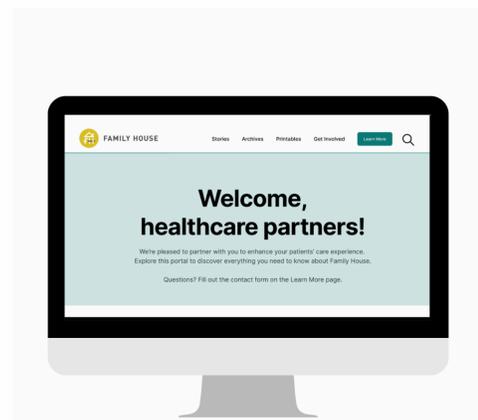
## Exciting Announcement!

Family House has created a website exclusively for those who work in healthcare and adjacent organizations. It includes features such as:

- Patient and caregiver stories
- Marketing materials
- Form to request a Family House presentation
- Form to book our meeting space

### Please Note...

- This website can only be accessed directly, not from [familyhouse.org](https://familyhouse.org).
- This page was designed for you, and is **not** intended for patients or prospective guests of Family House. Direct them instead to our main website. Thank you!



Welcome to our website!

## Tips & Guides

### How to cancel a reservation

🏠 The prospective guest, or someone on their behalf, must call Family House to cancel a reservation.

🏠 This must be done **before 4:00 p.m.** on the day of their expected check-in, otherwise the credit card on file will be charged for that night.

### Third-party billing

★ Family House can accept payment for a stay from anyone, or any organization, that wishes to cover the cost.

★ Fill out the form below and email it to [housing@familyhouse.org](mailto:housing@familyhouse.org) or fax to 412-578-3285. It must be received **before** the guest checks in.

[Third-party billing form](#)

## Henry Wolfe's Story



After suffering a life-threatening brain injury in 2022, 18-year-old Henry Wolfe spent months hospitalized with an uncertain future.

During this overwhelming time, his family found comfort and stability at Family House, allowing them to stay close and support one another.

[Read Henry's story](#)

## Save the date!



FAMILY HOUSE

*Gala*

SATURDAY EVENING  
**MARCH 28, 2026**  
THE DUQUESNE CLUB

GALA PRESENTING SPONSORS

UPMC LIFE CHANGING MEDICINE UPMC HEALTH PLAN

SAVE THE DATE!

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