



Family House Informs

For our health & wellness partners

Inside the House: Updates

Family House Room Rate Update - Effective 9/1/25

Due to inflation and rising operating costs, we have had to make slight adjustments to our rates. Please note that our rates remain lower than hotels and all rooms are exempt from tax.

Single (1 Twin)	\$75
Double (2 Twin, 1 Queen, 1 King)	\$99
Double + Double Sofa Bed (1Q+DSB)	\$116
Quad (2Q)	116
Quad + DSB (2Q + DSB)	\$125
Kitchenette (2T, 1Q)	\$130
Apartment (1K + DSB)	\$148
On-site parking (first come, first served)	\$15/night

Please contact housing@familyhouse.org or call 412-647-7777 with any questions.

Continued Construction

Please note a few recent changes around Family House that will improve our facility and minimally impact guests:

- The new **Kamin Conservatory** is underway! This addition will provide our guests with another beautiful year-round gathering space... complete with rocking chairs!



- Conservatory construction will impact several parking spaces until project completion later this summer. Additional parking remains available at UPMC's Aiken Garage for \$5/night with a voucher.
- Our roof replacement project began Friday, August 15th and will be completed in about three weeks. Parking is unavailable in our lot bordering Baum Blvd at this time.



Family House Transportation: Four Fun Facts

- ★ The shuttle, provided by UPMC, takes guests to UPMC Shadyside, Hillman, Presbyterian, and Montefiore.
- ★ Family House offers complimentary Uber rides to additional healthcare providers. Guests may request an Uber by calling 412-578-8650 from 11:30 a.m. - 4:00 p.m.
- ★ The shuttle runs seven days a week, even on holidays, and the earliest departure from Family House is 4:30 a.m. daily. See the schedule [here](#).
- ★ The shuttle is accessible for guests with mobility devices, the loading of which may slightly impact departure times.

Outside the House: Events

Less than two weeks to secure your spot at Polo!

The 42nd Annual Family House Polo Match, presented by F.N.B., will return to Hartwood Acres on Saturday, September 6, 2025.

Our signature fundraising event features a professional polo match, silent auction, live music, food trucks, children's activities, and so much more.

Purchase tickets at familyhouse.org/polo
OR choose a **volunteer** shift [here](#) to receive **free admission!**



[Reserve Your Tickets](#)

We want your feedback!

This newsletter is constantly evolving to answer the questions our health and wellness partners have about Family House. To help us ensure that we're communicating pertinent information clearly, please:

- Tap the corresponding emoji at the bottom of this email that answers: "how relevant was this newsletter?"
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