



Family House Informs

News for Healthcare Professionals

Updates about Family House and its services. We're always working to better serve patients and families who travel to Pittsburgh for medical care.

Inside the House: Updates



Exciting Construction Update

Please note a few recent changes around Family House that will minimally impact guests:

- Ground for the new **Kamin Conservatory** was broken this week. This addition was designed to provide our guests with yet another beautiful year-round gathering space.
- Conservatory construction will impact several parking spaces until project completion later this summer. However, additional parking remains available at UPMC's Aiken Garage for \$5/night with a voucher.
- **Looking ahead**, Family House will be getting a new roof and backup-generator in the next few months. Exact dates and impact of these projects will be shared as more details become available.

We have rooms available!

Family House is typically least busy Thursday-Sunday; encourage your patients to reserve their rooms in advance for those days.

Booking 10 or more days ahead of time offers guests the most flexibility and allows them to book online.

For those that need immediate assistance, call the reservation line to get the best available options. (412-477-7777 option #1)



Guest Feature: Amy's Story



When Amy's husband, Brian, was diagnosed with a rare cancer, their world changed overnight. What began as a search for a place to sleep near **UPMC Shadyside** and **UPMC Montefiore** hospitals became a journey of healing, connection, and giving back through Family House.

[Read Amy's story](#)



Meet Your Hospital's Family House Liaison

As her grandmother's "assistant" volunteer, Kyalie spent ages nine to 19 learning about Family House and interacting with guests. After two summers as an intern, Kyalie joined Family House as the Clinical Marketing Coordinator.

Kyalie is your go-to contact regarding information about Family House – this includes requests for pamphlets and info cards.

Get to know
Kyalie

Outside the House: Events

We're saddling up for another epic year of Polo!

The 42nd Annual Family House Polo Match, presented by F.N.B., will return to Hartwood Acres on Saturday, September 6, 2025.

Our signature fundraising event features a professional polo match, silent auction, live music, food trucks, children's activities, and so much more.

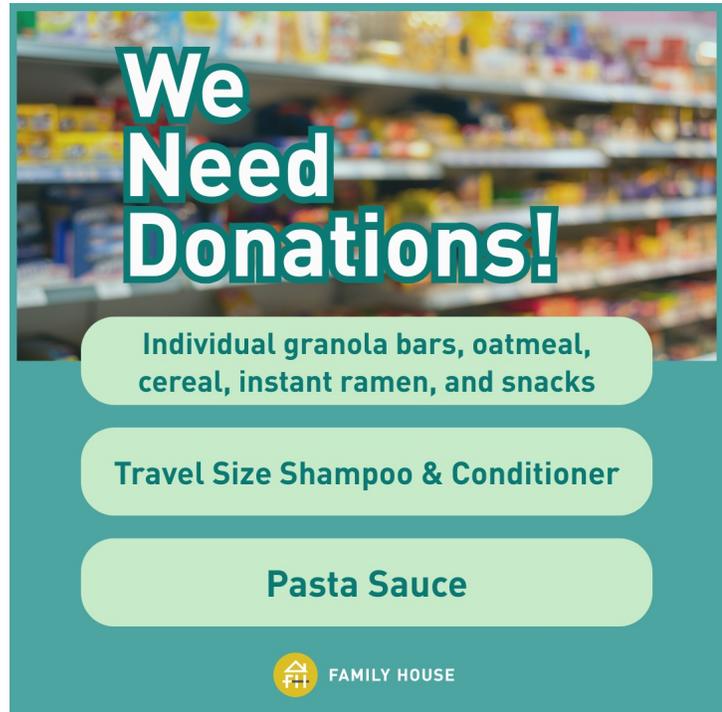
Tickets are now on sale! Purchase at familyhouse.org/polo and stay tuned for volunteer opportunities



Reserve Your
Tickets

Family House always welcomes donation drives to help meet our guests' needs.

Thank you for all you already do to make our house a "home away from home"!



We Need Donations!

Individual granola bars, oatmeal, cereal, instant ramen, and snacks

Travel Size Shampoo & Conditioner

Pasta Sauce

 FAMILY HOUSE

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Family House | 5308 Liberty Ave | Pittsburgh, PA 15224 US

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